# How to Calculate Empirically Derived Composite or Indicator Scores.

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This month's article was motivated by the frequent need to calculate composite scores from multiple variables. Often we have Likert response survey data and want to combine several questions' or items' responses into a composite score; and then use the composite score(s) as a variable of interest in some traditional analysis. For those unfamiliar, Likert response survey questions have response choices such as; strongly disagree, disagree, agree, strongly agree. The response choices are typically considered ordinal; meaning, they represent sequentially ordered categories (e.g. strongly disagree = 1, disagree = 2, agree = 3, strongly agree = 4). In this context, we typically refer to the words as *labels* (e.g. "strongly disagree") and the numbers as *values* (e.g. "1"). Occasionally, we are confronted with a client who wants to simply average each participant's response values on several questions to arrive at a composite score for the domain which the questions are believed to be assessing. This is generally a bad idea because, it treats each question as contributing to the composite score equally – which is often not the case when one considers the latent variable structure of what one is attempting to measure or assess.

Essentially, we will be using factor analysis to generate the composite scores. In a very real sense, the best composite scores are factor scores when there is a known, or strongly supported belief in, structure of the data. There are a few ways to go about generating the composite, or factor, scores based on what type of structure you believe the data contains (e.g. single factor, multiple correlated factors, multiple uncorrelated factors, bifactor model, hierarchical factor model, etc.); and how the variables are measured or scaled (e.g., nominal scaled, ordinal or Likert scaled, interval/ratio scaled, etc.).

The general procedure for generating composite / indicator scores includes the following steps: (1) convert, or recode, nominal or ordinal (Likert) responses to numeric responses, (2) apply a factor analysis model which reflects the known structure, or calculated correlation structure, of the variables, (3) save the factor scores and factor loadings, (4) rescale the factor scores using the factor loadings, the weighted mean, and the weighted standard deviation of the original data so that the composite scores reflect (as nearly as possible) the original semantic (i.e., word) meaning of the original data. In this process, the factor loadings serve as weights for the weighted mean and weighted standard deviation calculations. The last step of rescaling the composite scores is necessary because it allows us to retain the meaning of the responses which went into creating the composites. For instance, if we have a composite score of 3.6 and the four questions' responses which were used to create that composite were all 4-point Likert style with the labels and values; strongly disagree = 1, disagree = 2, agree = 3, strongly agree = 4, then we can say the 3.6 means that the person associated with that score responded more with strongly agree than they did with agree, disagree, or strongly disagree. The primary benefits of using the rescaled factor scores as composite scores are that they are considered interval/ratio scaled and they reflect more closely a *true score* on the latent construct we were attempting to measure.

#### Examples

First, import some example data (the data file used below has been simulated).

R Console	
File Edit Misc Package	es Windows Help
> data.df <- rea	ad.table(
	, sep=",", na.strings="NA", dec=".", strip.white=TRUE)
_	df); nrow(data.df)
id	city.names gender age education
Min. : 5 1st Qu.: 2538	Bolder :346 Female:879 Min. : 15.00 Min. : 2.00 Burkley :351 Male :852 1st Qu.: 30.00 1st Qu.: 7.00
Median : 5028	
3rd Qu.: 7480	South Beech: 336 3rd Qu.: 53.00 3rd Qu.: 13.00
Max. :10000	Max. :104.00 Max. :21.00
income	q1 q2
Min. : 27923	
1st Qu.: 70125	
Median : 89214 Mean : 88256	51 5
3rd Ou.:107016	
Max. :164972	
	q3 q4 q5
agree	:449 agree :436 hyperactive :339
	:417 disagree :426 lethargic :341
	e :417 strongly agree :445 more active :359
strongly disag	ree:448 strongly disagree:424 no difference :345 not very active:347
	not very active.or
	q6 q7 q8
hyperactive	:375 hyperactive :348 hyperactive :335
-	
	:324 more active :355 more active :334
	:345 no difference :321 no difference :365
not very active	re:341 not very active:346 not very active:353
	q9 q10 q11
hyperactive	:330 agree :419 agree :424
lethargic	:356 disagree :428 disagree :433
	:346 strongly agree :436 strongly agree :437
no difference	
not very active	70:34/
	q12 q13 q14
agree	:423 agree :408 agree :396
disagree	:423 disagree :430 disagree :430
strongly agree	
strongly disag	ree:443 strongly disagree:446 strongly disagree:458
[1] 1731	
>	
1.7	

In this example, we have 3 groups of questions: q1 - q4, q5 - q9, and q10 - q14. The response choices for q1 - q4 and q10 - q14 were the same: 1 = strongly disagree, 2 = disagree, 3 = agree, 4 = strongly agree. The response choices for q5 - q9 were: 1 = lethargic, 2 = not very active, 3 = no difference, 4 = more active, 5 = hyperactive. In this example, we have three groups of questions; each

group measures a particular latent construct (i.e. indirect measurement) and the three latent constructs are mildly correlated to one another. The above statements represent the known (or strongly supported hypothesis of) the data's (factor) structure; in this example a model with three mildly correlated factors.

Consider the situation where you have a set of Likert scaled items which you believe are the result of one continuously scaled latent factor which is not related to any other questions or factors in the analysis, then you would need to recode the ordinal responses as numeric, then simply run a one factor model, collect the factor scores, and rescale the factor scores as composites scores which reflect the original metric. As an example, consider q1, q2, q3, q4 which we believe reflect a single latent construct.

```
_ D _X
R Console
File Edit Misc Packages Windows Help
> subset.1 <- data.df[,7:10]; summary(subset.1)</pre>
                                                                   q3
                 α1
                                          α2
 agree
                  :415
                        agree
                                           :426
                                                  agree
                                                                    :449
                                                 disagree
 disagree
                  :425
                        disagree
                                           :429
                                                                    :417
                        strongly agree
 strongly agree :451
                                           :437
                                                  strongly agree
                                                                    :417
 strongly disagree:440
                         strongly disagree:439
                                                  strongly disagree:448
                 q4
                  :436
 agree
 disagree
                  :426
 strongly agree
                  :445
 strongly disagree:424
>
```

First, recode the responses into numbers which reflect the ordinality of the original responses (the words). This can be tricky sometimes because R cannot tell if "agree" should be a 1, 2, 3, etc. So, it's best to impose the values on specific labels using a fairly simple function which returns a subset of variables containing the recoded data. Here, extract the four columns of the original data and assign them to an object called 'subset.1', then we submit that object to the recoding function and re-assign the result to that same name (subset.1).

```
_ O _X
R Console
File Edit Misc Packages Windows Help
> recoding.4.point <- function(data) {</pre>
  new.data <- data.frame(matrix(rep(0, nrow(data)*ncol(data)), ncol = ncol(data)))</pre>
+
+
   for (j in 1:ncol(data)) {
+
     for (i in 1:nrow(data)) {
+
      if(data[i,j] == "strongly disagree") {new.data[i,j] <- 1}</pre>
      if(data[i,j] == "disagree") {new.data[i,j] <- 2}</pre>
+
+
      if(data[i,j] == "agree"){new.data[i,j] <- 3}</pre>
+
      if(data[i,j] == "strongly agree") {new.data[i,j] <- 4}</pre>
+
      -}
+
     -}
+
  names(new.data) <- names(data)</pre>
+
   return(new.data)
+
   }
5
>
 head(subset.1)
               q1
                                  q2
                                                   q3
                                                                   q4
        disagree
                     strongly agree strongly agree
1
                                                             disagree
2 strongly agree strongly disagree
                                               agree strongly agree
3 strongly agree strongly disagree
                                               agree strongly agree
4
        disagree strongly disagree
                                               agree
                                                                agree
5
 strongly agree
                                            disagree strongly agree
                               agree
6
        disagree
                            disagree strongly agree strongly agree
>
 subset.1 <- recoding.4.point(subset.1); head(subset.1)</pre>
  q1 q2 q3 q4
  2 4 4 2
1
2
  4 1 3 4
3
  4 1 3 4
4
  2 1 3 3
5
  4 3 2 4
6
   2
     2 4
            4
>
```

Since we now have a properly re-coded (and numeric) version of the subset/data, we can apply a one-factor model. Of course, factor analysis assumes a linear relationship between each of the variables included in the factor model, so it is suggested that linearity be checked among each pair of variables included.

```
_ D _X
R Console
File Edit Misc Packages Windows Help
> fa.subset.1 <- factanal(x = subset.1, factors = 1, scores = "regression")</pre>
> fa.subset.1
Call:
factanal(x = subset.1, factors = 1, scores = "regression")
Uniquenesses:
   q1 q2
              q3
                     q4
0.634 0.634 0.670 0.646
Loadings:
   Factor1
q1 0.605
q2 0.605
q3 0.574
q4 0.595
               Factor1
SS loadings 1.415
Proportion Var 0.354
Test of the hypothesis that 1 factor is sufficient.
The chi square statistic is 5.94 on 2 degrees of freedom.
The p-value is 0.0513
>
```

Simply use the "\$scores" operator on the factor analysis object to extract the factor scores.

```
      R Console

      File Edit Misc Packages Windows Help

      > subset.1.scores <- as.vector(fa.subset.1$scores)</td>

      > summary(subset.1.scores)

      Min. 1st Qu. Median Mean 3rd Qu. Max.

      -1.543000 -0.754000 -0.003227 0.000000 0.742600 1.538000

      > |
```

You'll notice the factor scores have a mean of zero, so in order for them to have (semantic) meaning, we must convert them back into the scale of the original 1 - 4 responses. To do this, we will need three things; the new factor scores, the raw data, and the factor loadings. The factor loadings augment the meaning of the composite scores by providing insight into how each question contributed to the composite scores. Notice in this example each of the four questions contributed approximately equally to the composite scores (i.e. the loadings are roughly equal). However, if you have loadings which are not (roughly) equal, then you must communicate the loadings (and why they are important) to anyone interpreting or using the composite scores.

```
      R Console

      File Edit Misc Packages Windows Help

      > fa1.loadings <- fa.subset.1$loadings[,1]</td>

      > fa1.loadings

      q1
      q2
      q3
      q4

      0.6049592
      0.6049515
      0.5742426
      0.5946235

      > |
```

Unfortunately, there is no base level function for calculating the weighted standard deviation (as there is for the weighted mean). Therefore, we create a small function for calculating the weighted standard deviation; needed below during the rescaling of the factor scores. The function takes the vector of values (x) and the weights (w), which are the loadings here, and returns the weighted standard deviation of the vector of values.

R Cons	ole	- • ×
File Edit	: Misc Packages Windows Help	
+ 9 + 9 + 1 + 1 + 2	<pre>ghted.sd &lt;- function(x, w){ sum.w &lt;- sum(w) sum.w2 &lt;- sum(w^2) nean.w &lt;- sum(x * w) / sum(w) x.sd.w &lt;- sqrt((sum.w / (sum.w^2 - sum.w2)) * sum(w * (x - mean.w)^2)) return(x.sd.w) }</pre>	*

The rescaling function below simply puts the scores back into the metric of the original questions. Keep in mind, some of the final scores may be slightly below '1' and some slightly above '4'; this is because we modeled the latent 'true scores'. Now, we have one set of scores or one variable, which contains each participant's score on the latent variable (subset.1 = ss1: q1 - q4).

```
- 0 X
R Console
File Edit Misc Packages Windows Help
> re.scale <- function(f.scores, raw.data, loadings) {
   fz.scores <- (f.scores + mean(f.scores))/(sd(f.scores))</pre>
+
    means <- apply(raw.data, 1, weighted.mean, w = loadings)
   sds <- apply(raw.data, 1, weighted.sd, w = loadings)</pre>
   grand.mean <- mean(means)
    grand.sd <- mean(sds)
    final.scores <- ((fz.scores * grand.sd) + grand.mean)
   return (final.scores)
+
    1
> final.scores.ss1 <- re.scale(subset.1.scores, subset.1, fa1.loadings)
 summary(final.scores.ss1)
  Min. 1st Qu. Median Mean 3rd Qu.
                                           Max.
 0.9813 1.7590 2.4990 2.5020 3.2340 4.0180
>
```

We can go ahead and apply this same general procedure to the other two sets of questions (q5 - q9 and q10 - q14). However, because q5 - q9 have a 5 point Likert response format, we need a second recoding function to put those responses into numeric format.

```
_ D _X
R Console
File Edit Misc Packages Windows Help
> recoding.5.point <- function(data) {</p>
  new.data <- data.frame(matrix(rep(0, nrow(data)*ncol(data)), ncol = ncol(data)))</pre>
+
+
   for (j in 1:ncol(data)) {
     for (i in 1:nrow(data)) {
+
      if(data[i,j] == "lethargic"){new.data[i,j] <- 1}
      if(data[i,j] == "not very active"){new.data[i,j] <- 2}</pre>
+
      if(data[i,j] == "no difference"){new.data[i,j] <- 3}</pre>
+
      if(data[i,j] == "more active"){new.data[i,j] <- 4}
+
      if(data[i,j] == "hyperactive") {new.data[i,j] <- 5}</pre>
+
+
+
     }
÷
   names(new.data) <- names(data)</pre>
+
   return(new.data)
+
  }
 subset.2 <- recoding.5.point(data.df[,11:15]); summary(subset.2)</pre>
>
                                                                        q9
       q5
                       q6
                                        q7
                                                        q8
        :1.000
                 Min.
                        :1.000
                                Min.
                                         :1.00
                                                Min.
                                                        :1.000
                                                                 Min.
                                                                         :1.000
 Min.
                1st Qu.:2.000
                                1st Qu.:2.00
                                                1st Qu.:2.000
                                                                 1st Qu.:2.000
 1st Qu.:2.000
 Median :3.000 Median :3.000
                                Median :3.00 Median :3.000
                                                                Median :3.000
        :3.005 Mean :3.024
                                  Mean :2.99
                                                 Mean :2.979
                                                                         :2.969
 Mean
                                                                 Mean
 3rd Qu.:4.000
                 3rd Qu.:4.000
                                  3rd Qu.:4.00
                                                 3rd Qu.:4.000
                                                                  3rd Qu.:4.000
 Max.
        :5.000 Max.
                        :5.000 Max.
                                         :5.00 Max.
                                                        :5.000 Max.
                                                                         :5.000
> subset.3 <- recoding.4.point(data.df[,16:20]); summary(subset.3)</pre>
                      q11
      q10
                                       q12
                                                       q13
                                                                        q14
        :1.000
                 Min.
                        :1.000
                                Min.
                                         :1.000
                                                  Min.
                                                         :1.000
                                                                  Min.
                                                                          :1.000
 Min.
 1st Qu.:1.000 1st Qu.:1.000
                                1st Qu.:1.000
                                                  1st Qu.:1.000
                                                                  1st Qu.:1.000
 Median :2.000 Median :2.000
                                Median :2.000
                                                  Median :2.000
                                                                  Median :2.000
 Mean
        :2.487
                 Mean
                       :2.497
                                  Mean
                                        :2.499
                                                  Mean
                                                         :2.495
                                                                  Mean
                                                                          :2.481
 3rd Qu.:4.000
                 3rd Qu.:4.000
                                                  3rd Qu.:4.000
                                  3rd Qu.:4.000
                                                                   3rd Qu.:4.000
                                                                          :4.000
 Max. :4.000
                 Max. :4.000
                                  Max. :4.000
                                                  Max. :4.000
                                                                  Max.
> |
```

Next, we create a single function which will take the numeric data and apply the 1 factor model, extract the factor scores, extract the factor loadings, and apply the re-scaling function. This function returns a list object which includes two elements: the rescaled scores and the factor loadings.

R Console				
File Edit Misc Pac	kages Windows Help			
> get.scores.	<pre>fun &lt;- function(data) {</pre>			*
+ fact <- f	actanal(data, factors =	1, scores =	<pre>"regression")</pre>	
+ f.scores	<- fact\$scores[,1]			
+ f.loads <	<pre>(- fact\$loadings[,1]</pre>			
+ rescaled.	<pre>scores &lt;- re.scale(f.sc</pre>	ores, data,	f.loads)	
+ output.li	<pre>st &lt;- list(rescaled.sco</pre>	res, f.loads	;)	
+ names(out	<pre>put.list) &lt;- c("rescale</pre>	d.scores","f	actor.loadings")	
+ return(ou	tput.list)			
+ }				
>				

Now, we can apply the above function to subset.2 and subset.3.

R Console	
File Edit Misc Packages Windows Help	
<pre>&gt; scores.and.loadings.2 &lt;- get.scores.fun(subset.2)</pre>	
<pre>&gt; scores.and.loadings.2\$factor.loadings</pre>	
q5 q6 q7 q8 q9	
0.6280197 0.6445726 0.6321581 0.6234082 0.6199569	
> scores.and.loadings.3 <- get.scores.fun(subset.3)	
> scores.and.loadings.3\$factor.loadings	
q10 q11 q12 q13 q14	
0.6160466 0.6226077 0.6152795 0.6227423 0.5866833	

Notice the factor loadings from above are all roughly equal. Next, we can extract the rescaled factor scores.

```
- - X
R Console
File Edit Misc Packages Windows Help
> final.scores.ss2 <- scores.and.loadings.2$rescaled.scores
> summary(final.scores.ss2)
   Min. 1st Qu. Median
                          Mean 3rd Qu.
                                          Max.
  1.007
        2.200
                3.001
                         2.994 3.797
                                          4.992
> final.scores.ss3 <- scores.and.loadings.3$rescaled.scores
> summary(final.scores.ss3)
  Min. 1st Qu. Median
                         Mean 3rd Qu.
                                         Max.
 0.9663 1.8020 2.4270 2.4920 3.1920 4.0340
>
```

Now, we can create a data frame which contains just the composite scores for each subset or section of the questionnaire.

```
- 0 X
R Console
File Edit Misc Packages Windows Help
> composite.data <- data.frame(final.scores.ss1, final.scores.ss2, final.scores.ss$
> names(composite.data) <- c("composite.1", "composite.2", "composite.3")
> summary(composite.data)
 composite.1
                composite.2
                                composite.3
 Min.
       :0.9813 Min. :1.007 Min.
                                      :0.9663
 1st Qu.:1.7589 1st Qu.:2.200 1st Qu.:1.8023
 Median :2.4989 Median :3.001 Median :2.4269
 Mean :2.5020 Mean :2.994 Mean :2.4919
 3rd Qu.: 3.2340 3rd Qu.: 3.797 3rd Qu.: 3.1919
 Max. :4.0184 Max. :4.992
                              Max. :4.0337
>
```

Keep in mind, because the three composite score variables are likely to be related, we could have chosen to run a single factor analysis specifying three latent factors (rather than doing three separate factor analyses). However, if a single model was applied, each question would have a loading for each latent factor and those loadings might be substantial. If those cross-loadings were substantial, then they might call into question the factor structure (i.e. question 2 was *supposed* to load on factor 1, but instead loaded most on factor 3....). Furthermore, if we know these three latent variables, represented by the three composite score vectors, supported a global or general factor in a hierarchical fashion; then we

would use these three composite score vectors in another one factor model to calculate the composite scores for that general factor.

## Conclusions

Generating composite scores using weighted factor scores is an extremely useful skill to have in one's repertoire. The composite scores can be used as independent or dependent variables in more traditional analysis (e.g. linear regression). However, the example above provides only an introduction to calculating these composite scores. When data does not display the necessary linear relationship required of factor analysis, one might explore the use of correspondence analysis, optimal scaling, or data transformations. The best defense against violations of assumptions, such as linearity, are a sound design and careful planning which can often ensure the data one collects is capable of providing the information one is seeking.

## References and Resources

Organization for Economic Co-operation and Development (OECD). (2008). *Handbook on Constructing Composite Indicators*. <u>http://composite-indicators.jrc.ec.europa.eu/Handbook.htm</u>

Statistics Canada. (2010). Survey Methods and Practices. Ottawa, Canada: Minister of Industry. <u>http://www.statcan.gc.ca/bsolc/olc-cel/olc-cel?lang=eng&catno=12-587-X</u>