## Introduction to basic Text Mining in R.

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http://www.unt.edu



http://www.unt.edu/rss

RSS hosts a number of "Short Courses". A list of them is available at: http://www.unt.edu/rss/Instructional.htm

Those interested in learning more about R, or how to use it, can find information here: http://www.unt.edu/rss/class/Jon/R\_SC

## Introduction to basic Text Mining in R.

This month, we turn our attention to *text mining*. Text mining refers to the process of parsing a selection or corpus of text in order to identify certain aspects, such as the most frequently occurring word or phrase. In this simple example, we will (of course) be using  $R^1$  to collect a sample of text and conduct some rudimentary analysis of it. Keep in mind, this article simply provides a cursory introduction to some text mining functions.

First, we need to retrieve or import some text. We will use the University of North Texas (UNT) policy which governs Research and Statistical Support (RSS) services; UNT policy 3 - 5 for this example. We can use the 'readLines' function available in the 'base' package to retrieve the policy from the UNT Policy web site. Notice this policy's HTML page is 305 lines long, which includes all the HTML formatting; not just the text of the policy.

```
R Console (64-bit)
                                                                                       File Edit Misc Packages Windows Help
R version 3.0.2 (2013-09-25) -- "Frisbee Sailing"
Copyright (C) 2013 The R Foundation for Statistical Computing
Platform: x86_64-w64-mingw32/x64 (64-bit)
R is free software and comes with ABSOLUTELY NO WARRANTY.
You are welcome to redistribute it under certain conditions.
Type 'license()' or 'licence()' for distribution details.
  Natural language support but running in an English locale
R is a collaborative project with many contributors.
Type 'contributors()' for more information and
'citation()' on how to cite R or R packages in publications.
Type 'demo()' for some demos, 'help()' for on-line help, or
'help.start()' for an HTML browser interface to help.
Type 'q()' to quit R.
> policy.HTML.page <- readLines("http://policy.unt.edu/policy/3-5")</pre>
> length (policy.HTML.page)
[1] 301
>
```

Next, we need to isolate the actual text of the policy's HTML page. This can take some investigating – using the head and tail functions or simply pasting the HTML page into a text editor will allow us to identify the line number(s) which contain the actual text of interest. Once identified, we can use a 'which' function to isolate or extract the lines we are interested in parsing. We notice below the actual text of the policy exists on lines 192 through 197, prefaced by the "Total University" header on line 189. We use the 'which' function to identify the line (189) with the header statement, then add 3 to it to arrive at line 192 (id.1; which identifies the first line of the policy). Then, we add a further 5 to that (192 + 5 = 197) to identify the last line of the policy (id.2). Then, we create a new object ('text.data') which contains only those lines which contain the text of the policy.

<sup>&</sup>lt;sup>1</sup>http://cran.r-project.org/

R Console (64-bit)		
File Edit Misc Packages Windows Help		
> policy.HTML.page[186:202]		
[1] " <div class='\"field-label\"'>Applicabilit</div>	y: "	\$
<pre>[2] " <div class='\"field-items\"'>"</div></pre>		\$
[3] " <div class='\"field-item' odd\"="">"</div>		\$
[4] " TOTAL UNIVERSITY <	/div>"	\$
[5] " "		\$
[6] ""		\$
[7] "Academic Computing Services exists to assi	st faculty and students in the	best, m\$
[8] "The primary goal of Academic Computing Ser	vices is to assist faculty and	student\$
[9] "In order to facilitate use, therefore, Aca	demic Computing Services will	aid indi\$
[10] "When a project request is initiated by a f	aculty member or student, the	staff wi\$
[11] "Notwithstanding the position taken above,	there are a few problems requi	ring the\$
[12] "UNT maintains considerable computing resource	rces for academic computer pur	poses an\$
<pre>[13] "*Reviewed on 8/2001 by Phil</pre>	Diebel; No changes made.	"\$
[14] ""		\$
<pre>[15] " \t\t\t\t\t\t\t"</pre>		\$
$[16] "\t\t\t\t\t\t\t\t\t\t\t\t\t\t\t\t\t\t\t$		\$
[17] " $t\t\t\t\t\t$		\$
<pre>&gt; id.1 &lt;- 3 + which(policy.HTML.page == "</pre>	TOTAL UNIVERSITY	
> id.2 <- id.1 + 5		
<pre>&gt; text.data &lt;- policy.HTML.page[id.1:id.2]</pre>		
<pre>&gt; rm(policy.HTML.page, id.1, id.2)</pre>		
× Contraction of the second se		

Now we are left with a vector object (text.data), which contains only the 6 lines of text of the policy (i.e. each paragraph of the policy has become a character string line of the vector).

R R Co	onsole (64-bit)
File E	dit Misc Packages Windows Help
> te	ext.data
[2] [3] [4] [5]	"Academic Computing Services exists to assist faculty and students in the best, mo\$ "The primary goal of Academic Computing Services is to assist faculty and students\$ "In order to facilitate use, therefore, Academic Computing Services will aid indiv\$ "When a project request is initiated by a faculty member or student, the staff wil\$ "Notwithstanding the position taken above, there are a few problems requiring the \$ "UNT maintains considerable computing resources for academic computer purposes and\$

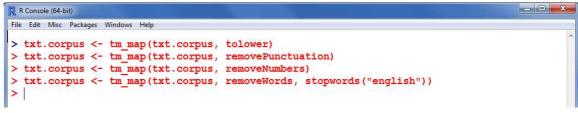
Next, we need to remove the HTML tags (e.g. ) from each line of text. Generally multiple characters can be given in the 'pattern' argument within one implementation of 'gsub' function; but here we are using two implementations so that we can specifically remove each of the HTML (paragraph) tags while leaving in place all other instances of the letter 'p'. Notice, we are using the 'replacement' argument to eliminate any instance of the 'pattern' argument – using nothing between the quotation marks of the 'replacement' argument.

R Console (64-bit)	_ 0 ×
File Edit Misc Packages Windows Help	
<pre>&gt; td.1 &lt;- gsub(pattern = "<p>", replacement = "", x = text.data, + ignore.case = TRUE, perl = FALSE, fixed = FALSE, useBytes = FALSE) &gt; td.2 &lt;- gsub(pattern = "</p>", replacement = "", x = td.1, + ignore.case = TRUE, perl = FALSE, fixed = FALSE, useBytes = FALSE)</pre>	
<pre>&gt; text.d &lt;- td.2; rm(text.data, td.1, td.2) &gt; text.d</pre>	
<ul> <li>[1] "Academic Computing Services exists to assist faculty and students in the besi</li> <li>[2] "The primary goal of Academic Computing Services is to assist faculty and statistical states and the state of the state o</li></ul>	udents in\$ individu\$ ff will a\$ g the use\$

Now we can load the 'tm' package (Feinerer & Hornik, 2013) and convert our vector of character strings into a recognizable corpus of text using the 'VectorSource' function and the 'Corpus' function.

```
R Console (64-bit)
                                                                                      File Edit Misc Packages Windows Help
 > library(tm)
 > txt <- VectorSource(text.d); rm(text.d)
 > txt.corpus <- Corpus(txt); rm(txt)
 > inspect(txt.corpus)
A corpus with 6 text documents
 The metadata consists of 2 tag-value pairs and a data frame
 Available tags are:
  create date creator
Available variables in the data frame are:
  MetaID
 [[1]]
 Academic Computing Services exists to assist faculty and students in the best, most compr$
 [[2]]
 The primary goal of Academic Computing Services is to assist faculty and students in usin$
 [[3]]
 In order to facilitate use, therefore, Academic Computing Services will aid individuals t$
 [[4]]
 When a project request is initiated by a faculty member or student, the staff will attemp$
 [[51]
 Notwithstanding the position taken above, there are a few problems requiring the use of t$
 [[6]]
 UNT maintains considerable computing resources for academic computer purposes and is like$
>
```

Next, we make some adjustments to the text; making everything lower case, removing punctuation, removing numbers, and removing common English stop words. The 'tm\_map' function allows us to apply transformation functions to a corpus.



Next we perform stemming, which truncates words (e.g., "compute", "computes" & "computing" all become "comput"). However, we need to load the 'SnowballC' package (Bouchet-Valat, 2013) which allows us to identify specific stem elements using the 'tm\_map' function of the 'tm' package.

```
R Console (64-bit)
                                                                                   DE
File Edit Misc Packages Windows Help
> library (SnowballC)
> txt.corpus <- tm_map(txt.corpus, stemDocument)
> detach("package:SnowballC")
> inspect(txt.corpus)
A corpus with 6 text documents
The metadata consists of 2 tag-value pairs and a data frame
Available tags are:
  create date creator
Available variables in the data frame are:
 MetaID
[[1]]
academ comput servic exist assist faculti student best comprehens use comput facil$
[[21]
primari goal academ comput servic assist faculti student use comput facil emphasi $
[[31]
 order facilit use therefor academ comput servic will aid individu learn use hardwar$
[[4]]
 project request initi faculti member student staff will attempt recommend best a$
[[5]]
notwithstand posit taken
                              problem requir use comput facil
                                                                    accomplish exist so$
[[6]]
unt maintain consider comput resourc academ comput purpos like obtain
                                                                            futur oppor$
>
```

Next, we remove all the empty spaces generated by isolating the word stems in the previous step. We use the 'stripWhitespace' argument of the 'tm\_map' function to accomplish this task.

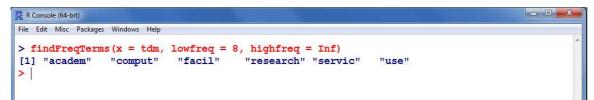
```
R Console (64-bit)
                                                                                      File Edit Misc Packages Windows Help
> txt.corpus <- tm_map(txt.corpus, stripWhitespace)
> inspect(txt.corpus)
A corpus with 6 text documents
The metadata consists of 2 tag-value pairs and a data frame
Available tags are:
  create date creator
Available variables in the data frame are:
  MetaID
 [[1]]
academ comput servic exist assist faculti student best comprehens use comput facil polici$
 [[2]]
 primari goal academ comput servic assist faculti student use comput facil emphasi quotas$
 [[31]
 order facilit use therefor academ comput servic will aid individu learn use hardwar soft$
 [[41]
 project request initi faculti member student staff will attempt recommend best approach $
 [[5]]
notwithstand posit taken problem requir use comput facil accomplish exist softwar therefo$
 [[6]]
unt maintain consider comput resourc academ comput purpos like obtain futur opportun use $
>
```

Now we can actually begin to analyze the text. First, we create something called a Term Document Ma-

trix (TDM) which is a matrix of frequency counts for each word used in the corpus. Below we only show the first 20 words and their frequencies in each document (i.e. for us, each 'document' is a paragraph in the original policy).

🖁 R Console (64-bit)		
File Edit Misc Packa	jes Windows Help	
> tdm <- Ter	DocumentMatrix(txt.corpus)	
> inspect(td		
	ent matrix (20 terms, 6 documents)	
n corm docum	Me Materia (20 corms), o accumento)	
Non-/sparse	entries: 31/89	
Sparsity		
Maximal term		
Weighting	: term frequency (tf)	
1	DOCS	
Terms	1 2 3 4 5 6	
academ	3 2 2 0 2 1	
accomplish	0 0 0 0 1 0	
acquir	0 0 0 1 0 0	
addit	0 0 1 0 0 0	
advic	0 0 1 0 0 0	
aid	0 0 1 0 0 0	
also	0 1 0 0 0 0	
	0 0 0 2 0 0	
	0 0 2 0 0 0	
andor	01000	
approach	0 0 0 1 0 0	
appropri	0 0 0 2 1 0	
assist	1 2 0 2 0 0	
assumpt	0 0 1 0 0 0	
assur	0 1 0 0 0 0	
attempt	200100	
avail	0 0 1 1 0 0	
base	0 0 0 1 0 0	
best	100101	
bring	0 0 0 0 1 0	

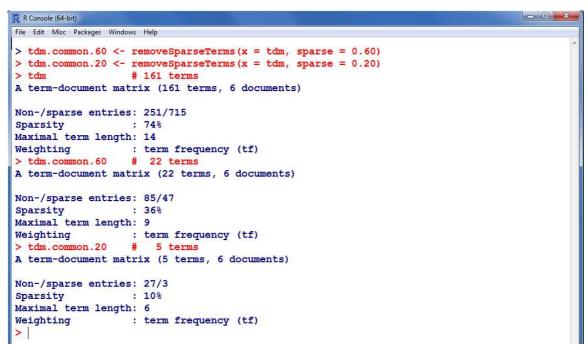
Next, we can begin to explore the TDM, using the 'findFreqTerms' function, to find which words were used most. Below we specify that we want term / word stems which were used 8 or more times (in all documents / paragraphs).



Next, we can use the 'findAssocs' function to find words which associate together. Here, we are specifying the TDM to use, the term we want to find associates for, and the lowest acceptable correlation limit with that term. This returns a vector of terms which are associated with 'comput' at r = 0.60 or more (correlation) – and reports each association in descending order.

file Edit Misc Pack	ages Windows Help						
<pre>&gt; findAssocs    faculti</pre>	(x = tdm, to student		ut", corlin omprehens	mit = 0.6) cooper	defin	hand	imper
0.82	0.82	0.75	0.70	0.70	0.70	0.70	0.70
intend	made	may	one	particular	polici	provis	restrict
0.70	0.70	0.70	0.70	0.70	0.70	0.70	0.70
statement	success	way	exist	servic			
0.70	0.70	0.70	0.63	0.63			

If desired, terms which occur very infrequently (i.e. sparse terms) can be removed; leaving only the 'common' terms. Below, the 'sparse' argument refers to the MAXIMUM sparse-ness allowed for a term to be in the returned matrix; in other words, the larger the percentage, the more terms will be retained (the smaller the percentage, the fewer [but more common] terms will be retained).



We can review the terms returned from a specific sparse-ness by using the 'inspect' function with the TDMs containing those specific sparse-ness rates (i.e. the terms retained at specific spare-ness levels). Below we see the 22 terms returned when sparse-ness is set to 0.60.

😵 R Console (64-bit)									
File Edit Misc Pac	kages	; 1	Ninc	low	s I	lp			
> inspect(to	-lm	CC	mn	101		11			
						(22 terms, 6 d	documents)		
Non-/sparse	en	tı	ie	s	: 1	5/47			
Sparsity									
Maximal tern	n 1	er	ngt	ch:	: 1				
Weighting			Ø	8	: '	erm frequency	(tf)		
1	Doc	E							
Terms	1		3	4	5	5			
The second s	3	100		100	100				
assist	1	2	0	2	0	5			
best	1								
can	1	1	0	1	1	0			
center	2	0	0	1	0	L			
comput	6	5	2	2	4	3			
facil	1	4	1	0	3	D			
faculti	2	2	0	1	1	D			
limit	1	0	1	0	0	L			
member	0	1	0	1	1	0			
need	0	1	0	1	1	0			
personnel	1	0	2	1	0	0			
project									
provid	1	0	1	3	1	L			
-									
research	100	1.0		1.20					
resourc	1	0	0	0	1	L			
servic	100		1						
softwar		_	_						
staff									
student									
use	1	2	2	1	2	2			

Next, we see the 5 terms returned when sparse-ness is set to 0.20 - fewer terms which occur more frequently (than above).

- - ×

```
R Console (64-bit)
File Edit Misc Packages Windows Help
> inspect(tdm.common.20)
A term-document matrix (5 terms, 6 documents)
Non-/sparse entries: 27/3
Sparsity
                   : 10%
 Maximal term length: 6
Weighting
                  : term frequency (tf)
        Docs
Terms
        123456
  academ 3 2 2 0 2 1
  comput 6 5 2 2 4 3
  provid 1 0 1 3 1 1
  requir 1 1 1 3 1 0
        122122
  use
 >
```

## Conclusions

As stated in the introduction to this article, the above functions provide only a cursory introduction to importing some text and parsing it. Those seeking more information may want to consider taking a look at the 'Natural Language Processing' Task View at CRAN (Fridolin, 2013; link provided below). The

task view provides information on a number of packages and functions available for processing textual data, including an R-Commander plugin which new R users are likely to find easier to use (at first).

For more information on what R can do, please visit the Research and Statistical Support Do-It-Yourself Introduction to  $R^2$  course website. An Adobe.pdf version of this article can be found here<sup>3</sup>.

Until next time; "no twerking while working!"

## References & Resources

Bouchet-Valat, M. (2013). Package SnowballC. Documentation available at: http://cran.r-project.org/web/packages/SnowballC/index.html

Feinerer, I., & Hornik, K. (2013). Package tm. Documentation available at: http://cran.r-project.org/web/packages/tm/index.html

Fridolin Wild, F. (2013). Natural Language Processing. A CRAN Task View, located at: http://cran.r-project.org/web/views/NaturalLanguageProcessing.html

Tutorial on text mining (author name not stated on page): http://www.exegetic.biz/blog/2013/09/text-mining-the-complete-works-of-will

This article was last updated on January 6, 2014.

This document was created using  $\[\] \[ ET_E X \] \]$ 

<sup>&</sup>lt;sup>2</sup>http://www.unt.edu/rss/class/Jon/R\_SC/

<sup>&</sup>lt;sup>3</sup>http://www.unt.edu/rss/rssmattersindex.htm