## **ACRONYMS**

ASCII American Standard Code for Information

Interchange

BBS Bulletin board system

CAPI Computer-aided personal interviewing

CASRO Computer Assisted Survey Research Office

(U.S. Census Bureau)

CATI Computer-aided telephone interviewing

CPS Current Population Survey

CSAQ Computerized self-administered questionnaire

DoD Department of Defense ESS Effective sample size

HTML Hypertext markup language

iid Independent and identically distributed

MIS Management information system

MSE Mean squared error

PIN Personal Identification Number

RDD Random digit dialing

TDM Total (or Tailored) Design Method

TSD Total Survey Design

xxiv Conducting Research Surveys via E-Mail and the Web

URL Uniform resource locator

USAF United States Air Force